

## HMA WGEO – Rapid Alert Form

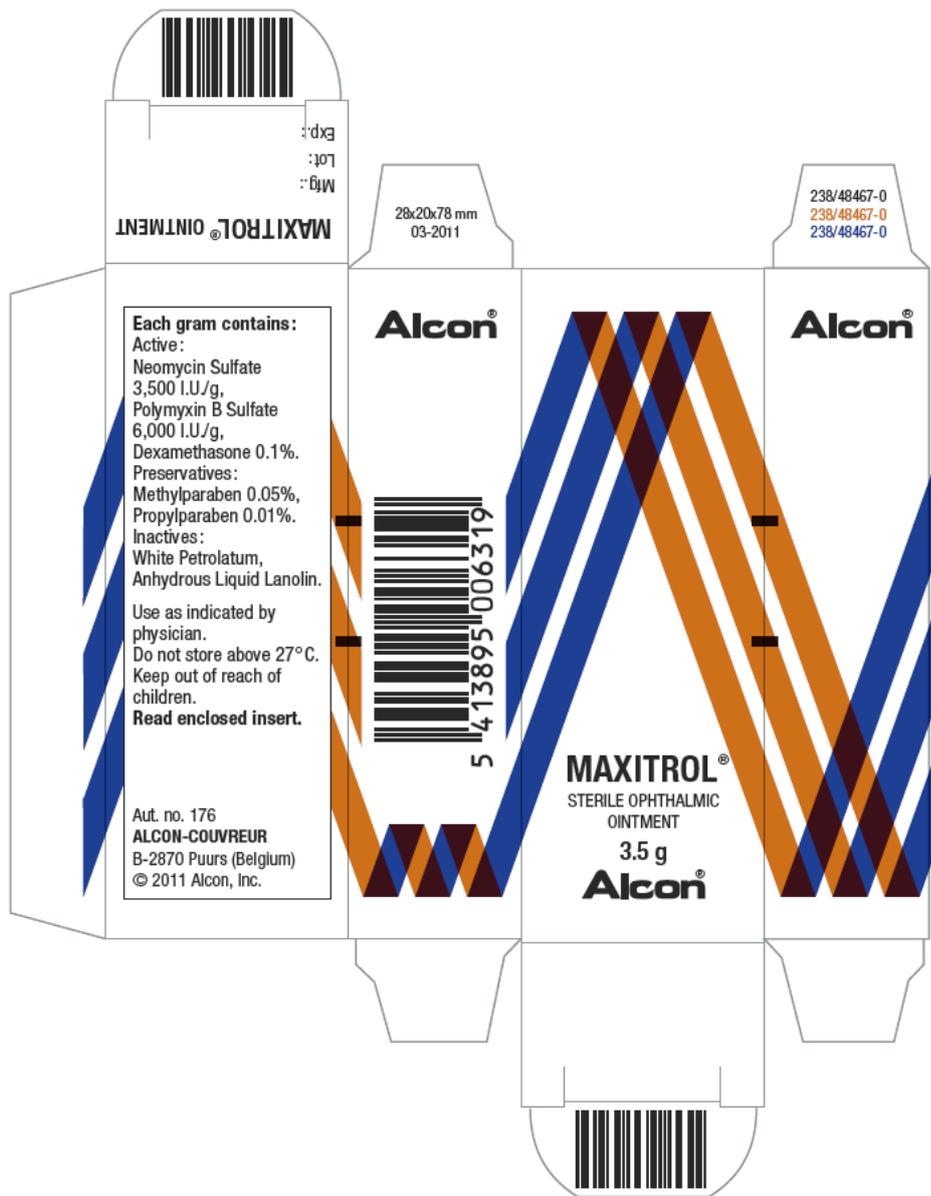
Counterfeit or illegal product found in the illegal supply chain

Shaded area to be completed by the secretariat

Reference:		
Date:	Time:	Initials:
Please complete sections 1 to 5 providing as much information as possible.		
<b>1. REPORTING PERSON</b>		
Name:	Position:	
Organisation:		
Address:		
Telephone No:	Ext:	
e-mail address:		
<b>2. PRODUCT DETAILS</b>		
Product name: Maxitrol eye drops and Maxitrol eye ointment		
Manufacturer: Alcon-Couvreur NV – Rijksweg 14 – B-2870 Puurs		
Supplier / MAH holder: Alcon NV – Medialaan 36 – B-1800 Vilvoorde		
Legal status: Banned <input type="checkbox"/> Counterfeit <input type="checkbox"/> Unlicensed <input type="checkbox"/> Stolen <input checked="" type="checkbox"/>		
Dosage form/Pack size: Suspension Eye Drops / 5ml and Eye Ointment / 3,5g		
Strength: dexamethason 1 mg / 1 ml - neomycine, sulfaat 3 500 IE / 1 ml - polymyxine B, sulfaat 6 000 IE / 1 ml		
Batch / lot no: Eye drops (17B20K) / Eye ointment (17B03C)		
Is batch number genuine: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Batch destination country: Rwanda		
Expiry date: Eye drops – 01/2019 Eye ointment – 01/2021		
Language of packaging: English		
Date of discovery: Beginning July 2017		
Details of discovery: On the 11 <sup>th</sup> of April, a shipment with Maxitrol eye drops and eye ointment departed from the manufacturer Alcon-Couvreur in Bornem to Brucargo on Brussels Airport with destination Rwanda. The shipment got lost at the ground during handler transit on Brucargo and was never loaded on the foreseen flight. It took until 11 <sup>th</sup> July for the ground handler to confirm the loss of this shipment, probably due to misplacement or theft.		
Quantities : - 4000 pieces Maxitrol eye drops 5 ml - batchnumber 17B20K - 1500 pieces Maxitrol eye ointment 3,5g - batchnumber 17B03C		
Analysed: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		
If yes, result of analysis: -		

<b>3. DISTRIBUTION METHOD</b>	
Internet: YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/> (not exclusively through the internet)	
Internet:	Non internet, advise full details:
URL:	-

Website address:	
Other details:	
Currency of payment:	
Has product reached patients/consumers? -	
<b>4. RISK TO PUBLIC HEALTH</b>	
Adverse reactions: YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
If yes, please advise details: -	
Medical assessment details:	
<b>5. NEED FOR PUBLICITY</b>	
<b>Details as per original form</b>	
Are you making a public statement? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
Are you issuing a press release? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
Are you recalling product? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/>	
If yes to any of the above, when do you intend to take action?	
<b>6. DISSEMINATION</b>	
Are you content for this Rapid Alert to be shared outside WGEO membership? YES <input checked="" type="checkbox"/> / NO <input type="checkbox"/> (please see below)	
If yes, please specify which of the below you are content for this to be shared with (you may tick more than 1 box)	
Law Enforcement <input checked="" type="checkbox"/> Industry Security <input type="checkbox"/> Trade Associations <input type="checkbox"/>	
Traders <input checked="" type="checkbox"/> Other <input type="checkbox"/> Please specify _____	
<b>7. PHOTOGRAPH</b>	
If possible, please attach a photograph of the product.	
You find hereby mock-ups of the secondary packaging of these medicines.	



Packaging Eye ointment :



Mfg.:  
Lot:  
Exp.:

**MAXITROL\***

28x28x70 mm  
11-2014

630/43446-0  
630/43446-0  
630/43446-0

5 ml DROPTAINER\*  
dispenser.  
SHAKE WELL  
BEFORE USE.  
STORE AT ROOM  
TEMPERATURE  
(8° to 30 °C).  
Discard 4 weeks after  
first opening.  
Keep out of the sight  
and reach of children.  
**Read enclosed insert.**

**Alcon**<sup>®</sup>  
a Novartis company



**MAXITROL\***  
STERILE OPHTHALMIC  
SUSPENSION  
5 ml  
**Alcon**<sup>®</sup>  
a Novartis company

**INGREDIENTS:**  
Active: Neomycin  
Sulfate 3,500 I.U./ml,  
Polymyxin B Sulfate  
6,000 I.U./ml,  
Dexamethasone 0.1%.  
Vehicle: Hypromellose  
0.5%.  
Preservative:  
Benzalkonium Chloride  
0.004%.

Aut. no. 176  
**ALCON-COUVREUR**  
B-2870 Puurs (Belgium)  
\* a trademark of Novartis  
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