

## Your Feedback: The Medicines Authority 2016-2020 Strategy

Dear Stakeholder,

It is our pleasure to present the draft 2016-2020 Strategy for the Medicines Authority which is based on five key strategic goals:

- Optimised regulatory systems
- Better informed users
- Access to medicinal products
- Supporting innovation
- Organisational development

Following a number of workshops carried out with a diverse array of stakeholders, the Medicines Authority is engaging in a proactive exercise to listen to your feedback so as to:

- Assess its performance as perceived by different stakeholders;
- Measure your satisfaction with our services;
- Increase our awareness of your needs and expectations to add value to public health and the pharmaceutical operations;
- Act on relevant opportunities for improvement in line with the objectives, priorities and resources of the Medicines Authority;
- Gather feedback on the proposed 2016-2020 Strategy.

You are kindly invited to submit your feedback through the Medicines Authority Stakeholders' Satisfaction Survey available at the following [URL](#). Submissions are anonymous and a summary of the results will be published on the Medicines Authority's [website](#).

Your feedback will help us in continuing to understand your needs and expectations. If you wish to contact us please send us an e-mail on [info.medicinesauthority@gov.mt](mailto:info.medicinesauthority@gov.mt).

We look forward to listen to your feedback by 1 November 2016.

Sincerely,

Gavril Flores  
Director, Strategy, Operations and Regulatory Affairs

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